

BORDNER

HOME IMPROVEMENT

Bordner Home Improvement Group has been chosen for your home upgrade project. We appreciate and value the trust that has been placed in us. Your home is important to you and we want you to feel comfortable with the stucco process. The following information is being provided to help assist you in understanding this process and some steps you can take to help ensure that the process runs smoothly. If, after reading this letter you have questions regarding a specific scope of work, please contact your Home Owners Association.

- The average time from start to completion of a stucco application is four to six weeks. You may not see daily activity on your home, but we assure you that completing your project is our top priority. Scheduling, work crew coordination, job preparation, city inspections, stucco curing time, weather, and any structural or wood-rot damage repair will all factor into the actual completion time.
- It will be necessary for us to use your driveway for materials delivery and trash vehicles during the remodel process. We recommend moving vehicles that you will require for transportation to the street by 7:00 am each morning that we are scheduled to be at your home.
- We recommend removing all items such as vehicles, boats, campers, patio furniture, potted plants, cooking grills, statues, window well covers, children's toys, etc. to a minimum of 10 feet from the perimeter of the home. We will protect the landscaping and any immovable objects.
- During the remodel process there will be some vibration within your home, therefore, it is recommended that all heavy, breakable, or valuable items be removed from the inside of the exterior walls. In addition, drywall nails and minor amounts of ceiling texture may be loosened, particularly in areas that have absorbed moisture because of previous leaks or condensation. Drywall problems are infrequent but will occasionally occur. Because the drywall issues are unavoidable, Bordner cannot be responsible for interior repairs that may be necessary.
- The remodel process may generate a great deal of noise inside your home. We recommend making alternative arrangements for pets or family members that may be affected by the excessive noise.
- It may be necessary for our crew to use outdoor electrical outlets and water faucets during the time of our work. Should electrical disruption occur, please check your breaker box before requesting electrical assistance.

We look forward to working with you,

The Bordner Home Improvement Group