

Quivira Falls Community Association

Who do I ask to address my concerns?

On-Site Manager - In the Association office or (913) 469-5463 during regular business hours.

*If addressed during a Board meeting by a member, the member will be referred to the **On-Site Manager**.*

Individual Accounts - Dues, work orders, unit maintenance, policies and general association information.

Infrastructure - Common areas, non-city streets, sidewalks, asphalt sealing, trees, swimming pools, tennis courts, fencing, roofing and siding.

Staff - All employees working within Quivira Falls are employed by or under contract to the Management Company.

By-Laws, Covenants, and Policies Compliance - All issues relating to the physical administration, regulation and maintenance of Quivira Falls.

Architectural Control Committee - submit request form to the On-Site Manager (office) during regular business hours.

Modifications, Repairs or Additions to the Exterior of a Member's Unit or Lot

Replacement or repair of doors, windows, garage doors, or fences and the installation of satellite dishes, storage units, sports equipment, etc. Submit, with detailed explanation, plans, and description to the Architectural Control Committee through the Association office which will review the request and return its recommendation.

Board Meeting or in writing to the On-Site Manager (office)

Policies and Procedures - comments or complaints

Policies and Procedures are authorized by and derived from the Covenants and By-Laws of Quivira Falls by the Board of Directors.

Financial Issues

All Association paid expenses are pre-approved by the Board either by explicit delegation to the Management Company by the Board of Directors or approved under an umbrella approval policy or budget approved by the Board of Directors or the Executive Committee.

Questions, concerns, or comments relating to the current Financial Statements; July 1st, 2008 through current, or the available financial records prior to June 30, 2008 shall be submitted in writing to the Site Manager. Records are available for viewing, examination or copying in the Association office by Association Members when the request is in compliance with the State Law, Covenants, By-Laws, and Policies.

Notes

Questions that ask "**why was this done or not done**" or "**who authorized that**" will be considered but not necessarily answered. The Board of Directors is democratically elected to represent the entire Association. Although the Board of Directors is dedicated to being open, transparent, and responsive to individual members, it's first and foremost responsibility is for the orderly management of the Association as a whole and for accountability to State Laws, Articles of Incorporation, Declaration of Covenants, By-Laws, Rules and Policies of the Association, and the Total Membership through the Annual Election Process.
